

PRIVATE

August 17, 2018

Ross Taylor
5 Main St.,
Halifax, NS A1A 1A1

Re: Recovery Goal
Claim #: 6000017

Dear Ross Taylor,

Experiencing a workplace injury can be difficult. I want you to know we're here to help.

While we work closely together as you recover, here are some things you can do to feel better sooner:



**Attend
Appointments**

To support a speedy recovery, and to receive all the benefits and services to which you are entitled, it is very important to attend all scheduled medical appointments and physiotherapy sessions.



**Stay
Connected**

Research shows that staying active, productive, and connected to your workplace can help you recover faster.



**Work
Toward Recovery**

Together with your employer and health care provider, you and I will explore any suitable and safe job duties you may be able to perform as you recover from injury.



**Return to Your
Regular Routine**

We want to minimize the impact of your injury and get things back to the way they were, so you can enjoy the things that matter most in life.

Medical research shows most people with your type of injury recover within 13 weeks.

Together, we will work toward your recovery goal. There are a number of ways I can help ensure your success and continued access to benefits and services:

- Let me know if you are unable to attend medical or health care appointments related to your injury. Attendance is required at all scheduled appointments, but we understand there will be circumstances that require flexibility from time to time. Contact me to ensure your benefits continue uninterrupted.
- Keep me updated on medical or health care information that may impact your treatment plan or require an adjustment to your recovery goal.
- If you return to work or receive income from other sources, even for a short period of time, please notify me.

I look forward to supporting you as you recover. Please contact me if you have any questions or concerns you would like to discuss.

Sincerely,

Case Owner
902.000.1234

**WORKING
TO WELL**

Watch inspirational stories of others who have recovered successfully from a workplace injury at wcb.ns.ca/workingtowell.

WCBOnline

Access your claim information online. Submit forms, monitor your claim, and communicate securely. Visit wcb.ns.ca to get started today.



Some travel expenses related to treatment are eligible for reimbursement. Check our Travel Expense Guidelines to see what's covered. Use your WCB Online account for a quick refund or find printable forms on our website.

Claim #: 1234567

For more efficient service, remember to provide your claim number for all medical appointments, or when you're picking up prescribed medications related to your injury.